

4 April 2017

## Suncorp continues to ramp up cyclone response

---

A week on from Cyclone Debbie, Suncorp's response continues to gather speed in north Queensland with more than 1900 repair jobs allocated and 670 make-safe works completed.

Speaking in Mackay, Suncorp Executive General Manager Property & Specialty Claims Matt Pearson said Suncorp was managing a range of different claims from the disaster.

"We've seen structural and roof damage, inundation and wind driven rain through roofs and windows," Mr Pearson said.

"Suncorp already has a large contingent of tradespeople on the ground and this will continue to increase.

"It's only been a week, but already Suncorp is leading a hive of activity in the region with Customer Response Teams assisting with claims, assessors visiting impacted homes, and builders and repairers picking up their tools and getting to work.

"We want to see this escalate as quickly as possible, so that is why our network is expanding through the worst hit areas such as Bowen, Airlie Beach, Cannonvale, Proserpine and Mackay," Mr Pearson said.

Suncorp has so far received more than 8000 claims from residents in north and south east Queensland, and northern NSW.

Suncorp continues to encourage customers who were impacted to lodge their claims either over the phone (13 25 24) or face-to-face at Customer Response Team sites.

### **Current Suncorp Customer Response Team Locations:**

- **Proserpine:** State High School
- **Airlie Beach:** Cannonvale TAFE, Shute Harbour Rd, Cannonvale (8am-6pm)
- **Mackay:** Mackay Entertainment & Convention Centre, Alfred Street, Mackay (9.30am-4.30pm)
- **Bowen:** Bowen TAFE, 98-158 Queens Road, Bowen (9.30am-4.30pm)
- All locations will operate seven days a week.

### **Ends**

For more information, contact:

**In Mackay:** Joshua Cooney, 0477 391 260, [joshua.cooney@suncorp.com.au](mailto:joshua.cooney@suncorp.com.au)

**For live crosses from Suncorp's Brisbane broadcast studio:**  
Ashleigh Paterson, 0407 925 665, [ashleigh.paterson@suncorp.com.au](mailto:ashleigh.paterson@suncorp.com.au)

**In Sydney:** Rob White, 0411 881 887, [rob.white@suncorp.com.au](mailto:rob.white@suncorp.com.au)