



Public report

2019-20

Submitted by

Legal Name: Suncorp Group Limited







Organisation and contact details

Submitting organisation details	Legal name	Suncorp Group Limited
	ABN	66145290124
	ANZSIC	K Financial and Insurance Services 6322 General Insurance
	Business/trading name/s	Suncorp
	ASX code (if applicable)	SUN
	Postal address	GPO Box 1453 BRISBANE QLD 4001 AUSTRALIA
	Organisation phone number	(07) 3362 1222
Reporting structure	Ultimate parent	Suncorp Group Limited
	Number of employees covered by this report	13,412





All organisations covered by this report

Legal name	Business/trading name/s
Suncorp Group Limited	Suncorp
Australian Associated Motor Insurers Limited	
Suncorp Insurance Services Limited	
Suncorp Staff Pty Ltd	





Workplace profile

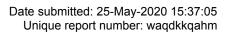
Manager

Managar assurational asteroxica	Deporting level to CEO	Francisco est atativa		No. of e	employees
Manager occupational categories	Reporting level to CEO	Employment status	F	M	Total employees
		Full-time permanent	0	3	3
		Full-time contract	0	0	0
CEO/Head of Business in Australia	0	Part-time permanent	0	0	0
		Part-time contract	0	0	0
	1	Casual	0	0	0
		Full-time permanent	5	4	9
		Full-time contract	0	0	0
Key management personnel	-1	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	14	26	40
		Full-time contract	0	1	1
Other executives/General managers	-2	Part-time permanent	1	0	1
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	0	1	1
		Full-time contract	0	0	0
	-1	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	5	9	14
		Full-time contract	0	0	0
Senior Managers	-2	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	77	113	190
		Full-time contract	0	0	0
	-3	Part-time permanent	13	1	14
		Part-time contract	0	0	0
		Casual	0	0	0





Manager	Danadina laval ta CEO	Francis in out status		No. of e	mployees
Manager occupational categories	Reporting level to CEO	Employment status	F	M	Total employees
		Full-time permanent	82	110	192
		Full-time contract	0	2	2
	-4	Part-time permanent	5	0	5
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	13	10	23
		Full-time contract	0	0	0
	-5	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	1	0	1
		Full-time contract	0	0	0
	-1	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	1	0	1
		Full-time contract	0	0	0
	-2	Part-time permanent	0	0	0
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	18	18	36
		Full-time contract	0	0	0
Other managers	-3	Part-time permanent	8	0	8
Other managers		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	187	244	431
		Full-time contract	4	11	15
	-4	Part-time permanent	38	3	41
		Part-time contract	1	0	1
		Casual	0	0	0
		Full-time permanent	457	467	924
		Full-time contract	3	4	7
	-5	Part-time permanent	60	2	62
		Part-time contract	0	0	0
		Casual	0	0	0
	-6	Full-time permanent	225	168	393







Managar acquiretional estagaries	Departing level to CEO	Employment status		No. of e	employees
Manager occupational categories	Reporting level to CEO	Employment status	F	M	Total employees
		Full-time contract	7	1	8
		Part-time permanent	31	2	33
		Part-time contract	0	0	0
		Casual	0	0	0
		Full-time permanent	0	2	2
		Full-time contract	1	0	1
	-7	Part-time permanent	1	0	1
		Part-time contract	0	0	0
		Casual	0	0	0
Grand total: all managers			1,258	1,202	2,460

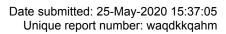




Workplace profile

Non-manager

Non-manager occupational categories	Employment status	No. of employees (excluding	graduates and apprentices)	No. of graduate	s (if applicable)	No. of apprentice	es (if applicable)	Total employees
Non-manager occupational categories	Employment status	F	M	F	М	F	М	Total employees
	Full-time permanent	2,131	2,211	34	44	0	0	4,420
-	Full-time contract	125	125	1	1	0	0	252
Professionals	Part-time permanent	517	75	0	0	0	0	592
	Part-time contract	22	6	0	0	0	0	28
	Casual	18	17	0	0	0	0	35
	Full-time permanent	20	246	0	0	0	0	266
	Full-time contract	0	2	0	0	0	0	2
Technicians and trade	Part-time permanent	2	3	0	0	0	0	5
	Part-time contract	0	0	0	0	0	0	0
	Casual	0	0	0	0	0	0	0
	Full-time permanent	0	0	0	0	0	0	0
	Full-time contract	0	0	0	0	0	0	0
Community and personal service	Part-time permanent	0	0	0	0	0	0	0
	Part-time contract	0	0	0	0	0	0	0
	Casual	0	0	0	0	0	0	0
	Full-time permanent	640	280	0	0	0	0	920
	Full-time contract	312	135	0	0	0	0	447
Clerical and administrative	Part-time permanent	354	60	0	0	0	0	414
	Part-time contract	19	9	0	0	0	0	28
	Casual	0	5	0	0	0	0	5
	Full-time permanent	1,232	642	0	0	0	0	1,874
	Full-time contract	183	66	0	0	0	0	249
Sales	Part-time permanent	1,187	206	0	0	0	0	1,393
	Part-time contract	12	2	0	0	0	0	14
	Casual	6	1	0	0	0	0	7
	Full-time permanent	0	0	0	0	0	0	0
	Full-time contract	0	1	0	0	0	0	1
	Part-time permanent	0	0	0	0	0	0	0
	Part-time contract	0	0	0	0	0	0	0
	Casual	0	0	0	0	0	0	0







Non manager equipational estageries	Employment status	No. of employees (excluding	graduates and apprentices)	No. of graduates	s (if applicable)	No. of apprentice	es (if applicable)	Total ampleyees
Non-manager occupational categories	Employment status	F	M	F	М	F	М	Total employees
	Full-time permanent	0	0	0	0	0	0	0
	Full-time contract	0	0	0	0	0	0	0
Labourers	Part-time permanent	0	0	0	0	0	0	0
	Part-time contract	0	0	0	0	0	0	0
	Casual	0	0	0	0	0	0	0
	Full-time permanent	0	0	0	0	0	0	0
	Full-time contract	0	0	0	0	0	0	0
Others	Part-time permanent	0	0	0	0	0	0	0
	Part-time contract	0	0	0	0	0	0	0
	Casual	0	0	0	0	0	0	0
Grand total: all non-managers		6,780	4,092	35	45	0	0	10,952





Reporting questionnaire

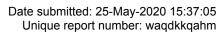
Gender equality indicator 1: Gender composition of workforce

This indicator seeks information about the gender composition of relevant employers in a standardised format, to enable the aggregation of data across and within industries. The aggregated data in your workplace profile assists relevant employers in understanding the characteristics of their workforce, including in relation to occupational segregation, the position of women and men in management within their industry or sector, and patterns of potentially insecure employment.

NB. IMPORTANT:

- References to the Act mean the Workplace Gender Equality Act 2012.
- A formal 'policy' and/or 'formal strategy' in this questionnaire refers to formal policies and/or strategies that are either standalone or contained within another formal policy/formal strategy.
- Data provided in this reporting questionnaire covers the TOTAL reporting period from 1 April 2019 to 31 March 2020. (This differs from the workplace profile data which is taken at a point-in-time during the reporting period).
- Answers need to reflect ALL organisations covered in this report.
- If you select "NO, Insufficient resources/expertise" to any option, this may cover human or financial resources.
- 1. Do you have formal policies and/or formal strategies in place that SPECIFICALLY SUPPORT GENDER EQUALITY relating to the following?

1.1	Recruitment
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ☐ No (you may specify why no formal policy or formal strategy is in place) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise ☐ Not a priority
1.2	Retention
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ☐ No (you may specify why no formal policy or formal strategy is in place) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise ☐ Not a priority
1.3	Performance management processes
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority





Promotions



	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority
1.5	Talent identification/identification of high potentials
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority
1.6	Succession planning
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority
1.7	Training and development
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority
1.8	Key performance indicators for managers relating to gender equality
	 Yes (select all applicable answers) ☐ Policy ☐ Strategy ☐ No (you may specify why no formal policy or formal strategy is in place) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise ☐ Not a priority
1.9	Gender equality overall
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy ✓ No (you may specify why no formal policy or formal strategy is in place) ✓ Currently under development, please enter date this is due to be completed ✓ Insufficient resources/expertise ✓ Not a priority





1.10 How many employees were promoted during the reporting period against each category below?
IMPORTANT: Because promotions are included in the number of appointments in Q1.11, the number of promotions should never exceed appointments.

	Mana	igers	Non-ma	nagers
	Female	Male	Female	Male
Permanent/ongoing full-time employees	283	242	515	417
Permanent/ongoing part-time employees	28	0	51	5
Fixed-term contract full-time employees	8	3	15	14
Fixed-term contract part-time employees	2	0	2	1
Casual employees	0	0	0	0

1.11 How many appointments in total were made to manager and non-manager roles (based on WGEA-defined managers/non-managers) during the reporting period (add the number of external appointments and internal promotions together)?

	Female	Male
Number of appointments made to MANAGER roles (including promotions)	556	440
Number of appointments made to NON-MANAGER roles (including promotions)	3359	1950

1.12 How many employees resigned during the reporting period against each category below?

	Mana	Managers		nagers
	Female	Male	Female	Male
Permanent/ongoing full-time employees	74	71	437	373
Permanent/ongoing part-time employees	3	3	351	70
Fixed-term contract full-time employees	7	2	167	79
Fixed-term contract part-time employees	0	0	37	7
Casual employees	0	0	3	4

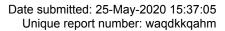
1.13 If your organisation would like to provide additional information relating to gender equality indicator 1, please do so below.

Suncorp is committed to promoting diversity in our workforce and driving equal employment opportunities. Our approach to gender equality has enabled us to reach and maintain gender balance across our leadership population since December 2017. We continue to strive to achieve our targets for female representation with the following results: senior leadership (44.3% female) and Non-Executive Directors (40% female). In addition to the above, a gender lens is strongly applied to Suncorp's recruitment, development, talent and succession planning practices.

Gender equality indicator 2: Gender composition of governing bodies

Gender composition of governing bodies is an indicator of gender equality at the highest level of organisational leadership and decision-making. This gender equality indicator seeks information on the representation of women and men on governing bodies. The term "governing body" in relation to a relevant employer is broad and depends on the nature of your organisation. It can mean the board of directors, trustees, committee of management, council or other governing authority of the employer.

2. The organisation(s) you are reporting on will have a governing body. In the Act, governing body is defined as "the board of directors, trustees, committee of management, council or other governing authority of the employer". This question relates to the highest governing body for your Australian entity, even if it is located overseas.







2.1	Please answer the following questions Note: If this report covers more than o organisation before proceeding to que If your organisation's governing body organisation's name BUT the numerica	ne organisation, the questions below stion 2.2. is the same as your parent entity's, yo	will be repeated for each			
2.1a.1	Organisation name?					
	Suncorp Group Limited					
2.1b.1	What gender is the Chair on this governing body (if the role of the Chair rotates, enter the gender of the Chair at your last meeting)?					
		Female	Male			
	Number	1	0			
2.1d.1	Currently under development,Insufficient resources/expertise	not been set) nder balance (e.g. 40% women/40% mer please enter date this is due to be compl	n/20% either) eted			
	Other (provide details):					
2.1e.1	What is the percentage (%) target?					
	40					
2.1f.1	What year is the target to be reached?					
	2020					
2.1g.1	Are you reporting on any other organis	sations in this report?				
	⊠ Yes □ No					

2.1b.2 How many Chairs on this governing body?

2.1a.2 Organisation name?

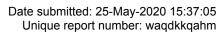
Suncorp Staff Pty Ltd





		Female	Male
	Number	1	0
c.2	How many other members are on this	governing body (excluding the Chair/s	s)?
		Female	Male
	Number	1	0
	☐ Currently under development, ☐ Insufficient resources/expertis ☐ Do not have control over gove ☐ Not a priority ☐ Other (provide details): The principal activity of this control of this entity is not considered seems.	a not been set) Inder balance (e.g. 40% women/40% mer please enter date this is due to be comple Index of the provision of staff services to the provision o	n/20% either) leted details why): o Suncorp Group Limited (SG However, in determining boar
la.3	Organisation name? Australian Associated Motor Insurers Pty	Ltd	
1b.3	How many Chairs on this governing b	ody?	
		Female	Male
	Number	0	1
c.3	How many other members are on this	governing body (excluding the Chair/s	s)?
		Female	Male
	Number	1	0
1d.3	☐ Currently under development, ☐ Insufficient resources/expertis ☐ Do not have control over gove	not been set) nder balance (e.g. 40% women/40% mer please enter date this is due to be compl	n/20% either) leted
	☐ Currently under development,☐ Insufficient resources/expertis	please enter date this is due to be comple	letec

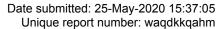
2.1g.3 Are you reporting on any other organisations in this report?







- 4	Organization name?		
	Organisation name?		
	Suncorp Insurance Services Limited		
lb.4	How many Chairs on this governing body?		
		Female	Male
	Number 0		1
c.4	How many other members are on this gove	erning body (excluding the	Chair/s)?
		Female	Male
	Number 1		1
	This entity is not considered signific	been set) balance (e.g. 40% women/40 se enter date this is due to be body/board appointments (p ny is the provision of staff ser cant in terms of meeting freque ccount gender, and seeks a r	% men/20% either) e completed
	Do you have a formal selection policy and/organisations covered in this report? Yes (select all applicable answers) Policy Strategy No (you may specify why no formal selection in place for some governing bodies Currently under development, please insufficient resources/expertise Do not have control over governing Not a priority Other (provide details):	on policy or formal selection s	strategy is in place)
	Does your organisation operate as a partne "incorporated" entity - Pty Ltd, Ltd or Inc; o		





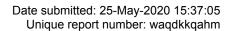


2.5 If your organisation would like to provide additional information relating to gender equality indicator 2, please do so below.

Gender equality indicator 3: Equal remuneration between women and men

Equal remuneration between women and men is a key component of improving women's economic security and progressing gender equality.

	es (select all applicable answers)
	⊠ Policy
ПМ	☑ Strategy o (you may specify why no formal policy or formal strategy is in place)
	Currently under development, please enter date this is due to be completed
	☐ Insufficient resources/expertise
	Salaries set by awards/industrial or workplace agreements
	☐ Non-award employees paid market rate
	□ Not a priority
	Other (provide details):
3.1	Are specific gender pay equity objectives included in your formal policy and/or formal strategy?
	∑ Yes (provide details in question 3.2 below)
	☐ No (you may specify why pay equity objectives are not included in your formal policy or formal strategy)
	Currently under development, please enter date this is due to be completed
	 ☐ Salaries set by awards/industrial or workplace agreements ☐ Insufficient resources/expertise
	☐ Non-award employees paid market rate
	□ Not a priority
	Other (provide details):
3.2	Does your formal policy and/or formal strategy include any of the following gender pay equity objec (select all applicable answers)?
	□ To achieve gender pay equity
	To ensure no gender bias occurs at any point in the remuneration review process (for example at
	commencement, at annual salary reviews, out-of-cycle pay reviews, and performance pay reviews)
	☐ To be transparent about pay scales and/or salary bands
	To ensure managers are held accountable for pay equity outcomes
	☐ To implement and/or maintain a transparent and rigorous performance assessment process ☐ Other (provide details):
	Cuter (provide details).
cond	ucted a gender pay gap analysis)?
cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken:
cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken: ☑ Within last 12 months
cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken: Within last 12 months Within last 1-2 years
cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken:
Cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken:
Cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken: Within last 12 months Within last 1-2 years More than 2 years ago but less than 4 years ago Other (provide details): Other (provide details): Other (you may specify why you have not analysed your payroll for gender remuneration gaps)
Cond	ucted a gender pay gap analysis)? es - the most recent gender remuneration gap analysis was undertaken:
Cond	es - the most recent gender remuneration gap analysis was undertaken: Within last 12 months Within last 1-2 years More than 2 years ago but less than 4 years ago Other (provide details): Other (provide details): Other (you may specify why you have not analysed your payroll for gender remuneration gaps) Currently under development, please enter date this is due to be completed







	m for discretion in pay changes (because pay increases can occur with some discretion such as performance sments) Non-award employees paid market rate
	☐ Not a priority ☐ Other (provide details):
4.01	You may provide details below on the type of gender remuneration gap analysis that has been undertaken (for example like-for-like and/or organisation-wide).
	Comprehensive analysis is undertaken on a role pay equity (including gender pay equity) on a like for like basis, and on an organisation wide, gender pay gap, basis. Analysis on role pay equity variances and the gender pay gap is provided to our Diversity Council at least twice per year (pre and post annual remuneration review). Analysis on role pay equity variances is provided to senior executives in advance of the annual remuneration review to support remuneration decisions being made on a fair and equitable basis.
4.1	Did you take any actions as a result of your gender remuneration gap analysis?
	 ☑ Yes – indicate what actions were taken (select all applicable answers) ☑ Created a pay equity strategy or action plan ☑ Identified cause/s of the gaps ☑ Reviewed remuneration decision-making processes ☑ Analysed commencement salaries by gender to ensure there are no pay gaps ☑ Analysed performance ratings to ensure there is no gender bias (including unconscious bias) ☑ Analysed performance pay to ensure there is no gender bias (including unconscious bias) ☑ Trained people-managers in addressing gender bias (including unconscious bias) ☑ Set targets to reduce any organisation-wide gaps ☑ Reported pay equity metrics (including gender pay gaps) to the governing body ☑ Reported pay equity metrics (including gender pay gaps) to the executive ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to all employees ☐ Reported pay equity metrics (including gender pay gaps) to the executive ☐ Reported pay equity metrics (including gender pay gaps) to the executive ☐ Reported pay equity metrics (including gender pay gaps) to the gentic pay gaps (including to the gentic pay gaps) to the gentic pay gaps (including to the gentic pay gaps
4.2	If your organisation would like to provide additional information relating to gender equality indicator 3, please do so below:
	Our Remuneration Policy states that Suncorp is committed to fair, equitable and responsible remuneration practices and is committed to achieving gender pay equity in all roles on a like-for-like basis. We undertake several initiatives to ensure this plays out in practice. We have noted these initiatives in our submission, however these include bi-annual reporting to our Diversity Council (which is chaired by our Group CEO) to provide insight and to recommend appropriate actions, providing visibility of gender pay analysis to employees in our Human Resources community to share with business leaders for visibility and action, and providing

senior executives with the gender pay equity variance analysis in advance of the annual review to support

This year, our Diversity Counsel has endorsed \$300K in additional funds that can be drawn down to correct genuine role pay equity (including gender pay equity) variances as part of the 2020 remuneration review. This will occur in August 2020 , and is on top of the \$1.5m that has been put aside for Gender Pay variances.

remuneration decisions being made on a fair and equitable basis.

☐ Salaries for SOME or ALL employees (including managers) are set by awards or industrial agreements and there



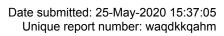


Gender equality indicator 4: Flexible working and support for employees with family and caring responsibilities

This indicator will enable the collection and use of information from relevant employers about the availability and utility of employment terms, conditions and practices relating to flexible working arrangements for employees and to working arrangements supporting employees with family or caring responsibilities. One aim of this indicator is to improve the capacity of women and men to combine paid work and family or caring responsibilities through such arrangements. The achievement of this goal is fundamental to gender equality and to maximising Australia's skilled workforce.

	u provide EMPLOYER FUNDED paid parental leave for PRIMARY CARERS that is available for women AND in addition to any government funded parental leave scheme for primary carers?
time of No indicatime of No paid p	s. (Please indicate how employer funded paid parental leave is provided to the primary carer): By paying the gap between the employee's salary and the government's paid parental leave scheme By paying the employee's full salary (in addition to the government's paid scheme), regardless of the period of ver which it is paid. For example, full pay for 12 weeks or half pay for 24 weeks As a lump sum payment (paid pre- or post- parental leave, or a combination), we offer paid parental leave for primary carers that is available to women ONLY (e.g. maternity leave). (Please thow employer funded paid parental leave is provided to women ONLY): By paying the gap between the employee's salary and the government's paid parental leave scheme By paying the employee's full salary (in addition to the government's paid scheme), regardless of the period of ver which it is paid. For example, full pay for 12 weeks or half pay for 24 weeks As a lump sum payment (paid pre- or post- parental leave, or a combination), we offer paid parental leave for primary carers that is available to men ONLY. (Please indicate how employer funded arental leave is provided to men ONLY): By paying the employee's full salary (in addition to the government's paid parental leave scheme By paying the gap between the employee's salary and the government's paid parental leave scheme By paying the gap between the employee's salary and the government's paid scheme), regardless of the period of ver which it is paid. For example, full pay for 12 weeks or half pay for 24 weeks As a lump sum payment (paid pre- or post- parental leave, or a combination), not available (you may specify why this leave is not provided) Currently under development, please enter date this is due to be completed Insufficient resources/expertise Government scheme is sufficient Not a priority Other (provide details):
5.1	How many weeks of EMPLOYER FUNDED paid parental leave for primary carers is provided? If different amounts of leave are provided (e.g. based on length of service) enter the MINIMUM number of weeks provided to eligible employees:
	13
carers	r organisation would like to provide additional information on your paid parental leave for primary s e.g. eligibility period, where applicable the maximum number of weeks provided, and other gements you may have in place, please do so below.
a pro	ne employees are provided 13 weeks at full pay or 26 weeks at half pay; this entitlement is calculated on rata basis for part-time employees (based on average ordinary hours worked in the 6 months liately prior to commencing the leave).
- Emp - Has of birtl	lity criteria: loyee is permanent full-time or part-time employee (engaged on any basis) completed at least 12 months' continuous service with the Group, immediately before the expected date or day of placement of the child; exprimary carer upon the date of birth or day of placement of the child.
accrue	yees are entitled to extend their paid time off work at the completion of paid parental leave, through any ed paid leave such as annual leave and long service leave. This extension is contingent upon approval ne employee's leader. Taking parental leave for one child does not influence an employee's eligibility to

access to further periods of parental leave for a subsequent pregnancy or placement.







5.2	 What proportion of your total workforce has access to employer funded paid parental leave for PRIMARY CARERS? In your calculation, you MUST INCLUDE CASUALS when working out the proportion.
	☐ <10% ☐ 10-20% ☐ 21-30% ☐ 31-40% ☐ 41-50% ☐ 51-60% ☐ 61-70% ☐ 71-80% ☐ 81-90% ☐ 91-99% ☐ 100%
5.3	Please indicate whether your employer funded paid parental leave for primary carers covers: ☑ Adoption
	Surrogacy Stillbirth
	ECONDARY CARER" is a member of a couple or a single carer, REGARDLESS OF GENDER, who is not the ary carer.
	ou provide EMPLOYER FUNDED paid parental leave for SECONDARY CARERS that is available for men and en, in addition to any government funded parental leave scheme for secondary carers?
□ No	o, we offer paid parental leave for SECONDARY CARERS that is available to men ONLY (e.g. paternity leave) o, we offer paid parental leave for SECONDARY CARERS that is available to women ONLY o (you may specify why employer funded paid parental leave for secondary carers is not paid) Currently under development, please enter date this is due to be completed Insufficient resources/expertise Government scheme is sufficient Not a priority Other (provide details):
6.1	How many days of EMPLOYER FUNDED parental leave is provided for SECONDARY CARERS? If different amounts of leave are provided (e.g. based on length of service) enter the MINIMUM number of days provided to eligible employees:
	10
If you CARE	r organisation would like to provide additional information on your paid parental leave for SECONDARY ERS e.g. eligibility period, other arrangements you may have in place etc, please do so below.
6.2	What proportion of your total workforce has access to employer funded paid parental leave for SECONDARY CARERS? In your calculation, you MUST INCLUDE CASUALS when working out the proportion.
	☐ <10% ☐ 10-20% ☐ 21-30% ☐ 31-40%
	☐ 41-50% ☐ 51-60% ☐ 61-70% ☐ 71-80%

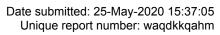


8.

9.



MANAGERS have still on parental I	Primary care Female AGERS have	er's leave Male	it commen	ced.	aid and/or un ry carer's leav 52	. ,
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110 v many NON-MAN	Female AGERS have	Male 4			-	
v many NON-MAN		l	2		52	
		takan narant				
-managers	535		4	1		107
rdless of when th ude those where p ve or any other pa ased employment	e leave comm parental leave iid or unpaid l ' means anyo	nenced? e was taken c leave is also ne who has e	ontinuous taken at th	ly with any othe at time.	r leave type.	For example, whe
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re annual leave o	lless of when where parent r any other pa syment' mean	the leave co al leave was aid or unpaid as anyone wh	mmenced? taken cont leave is al	? inuously with ar so taken at that	ny other leave	returning to work e type. For examp ever reason, inclu
ental leave, regard Include those ere annual leave o 'Ceased emplo	lless of when where parent r any other pa syment' mean	the leave co al leave was aid or unpaid as anyone wh	mmenced? taken cont leave is al	? inuously with ar so taken at that	ny other leave	e type. For examp
	MANAGERS, dur rdless of when th ude those where p ve or any other pa ased employment	MANAGERS, during the report rdless of when the leave comn ude those where parental leave we or any other paid or unpaid ased employment' means anyo	MANAGERS, during the reporting period, control of the report of the rep	MANAGERS, during the reporting period, ceased empredess of when the leave commenced? ude those where parental leave was taken continuous we or any other paid or unpaid leave is also taken at the cased employment' means anyone who has exited the cas, redundancies and dismissals.	MANAGERS, during the reporting period, ceased employment before rdless of when the leave commenced? ude those where parental leave was taken continuously with any other or any other paid or unpaid leave is also taken at that time. ased employment' means anyone who has exited the organisation for its, redundancies and dismissals.	MANAGERS, during the reporting period, ceased employment before returning to rdless of when the leave commenced? ude those where parental leave was taken continuously with any other leave type. We or any other paid or unpaid leave is also taken at that time. assed employment' means anyone who has exited the organisation for whatever reads, redundancies and dismissals.







	9.1	You may indicate which of the following are included in your flexible working arrangements strategy:
		
		Targets have been set for engagement in flexible work
		☐ Targets have been set for men's engagement in flexible work
		☐ Leaders are held accountable for improving workplace flexibility ☐ Manager training on flexible working is provided throughout the organisation
		☐ Inality of hexible working is provided throughout the organisation
		☐ Team-based training is provided throughout the organisation
		Employees are surveyed on whether they have sufficient flexibility
		☐ The organisation's approach to flexibility is integrated into client conversations ☐ The impact of flexibility is evaluated (eg reduced absenteeism, increased employee engagement)
		 ✓ Metrics on the use of, and/or the impact of, flexibility measures are reported to key management personnel ✓ Metrics on the use of, and/or the impact of, flexibility measures are reported to the governing body
10.	Do yo	ou have a formal policy and/or formal strategy to support employees with family or caring responsibilities?
	⊠ Ye	s (select all applicable answers) ☑ Policy
		☐ Strategy
	□ No	you may specify why no formal policy or formal strategy is in place) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise
		☐ Included in award/industrial or workplace agreement
		☐ Not a priority
		Other (provide details):
11.		ou offer any other support mechanisms, other than leave, for employees with family or caring responsibilities mployer-subsidised childcare, breastfeeding facilities)?
	⊠ Ye	S
		(you may specify why non-leave based measures are not in place)
		Currently under development, please enter date this is due to be completed
		☐ Insufficient resources/expertise ☐ Not a priority
		Other (provide details):
	11.1	Please select what support mechanisms are in place and if they are available at all worksites. • Where only one worksite exists, for example a head-office, select "Available at all worksites".
		☐ Employer subsidised childcare
		Available at some worksites only
		☐ Available at all worksites ☐ On-site childcare
		Available at some worksites only
		Available at all worksites
		☑ Breastfeeding facilities ☑ Available at some worksites only
		Available at all worksites
		☐ Childcare referral services
		☐ Available at some worksites only ☐ Available at all worksites
		☐ Available at all worksites ☐ Internal support networks for parents
		☐ Available at some worksites only
		Available at all worksites
		Return to work bonus (only select this option if the return to work bonus is NOT the balance of paid parental leave when an employee returns from leave)
		Available at some worksites only
		Available at all worksites





	☐ Information packs to support new parents and/or those with elder care responsibilities ☐ Available at some worksites only
	 ✓ Available at all worksites ✓ Referral services to support employees with family and/or caring responsibilities ✓ Available at some worksites only
	 ☒ Available at all worksites ☒ Targeted communication mechanisms, for example intranet/ forums ☐ Available at some worksites only ☒ Available at all worksites
	☐ Support in securing school holiday care ☐ Available at some worksites only
	 ☐ Available at all worksites ☒ Coaching for employees on returning to work from parental leave ☐ Available at some worksites only ☒ Available at all worksites
	☐ Parenting workshops targeting mothers ☐ Available at some worksites only ☐ Available at all worksites
	☐ Parenting workshops targeting fathers ☐ Available at some worksites only ☐ Available at all worksites
	None of the above, please complete question 11.2 below
12.	Do you have a formal policy and/or formal strategy to support employees who are experiencing family or domestic violence?
	 ✓ Yes (select all applicable answers) ✓ Policy ✓ Strategy
	 No (you may specify why no formal policy or formal strategy is in place) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise ☐ Included in award/industrial or workplace agreements ☐ Not aware of the need
	☐ Not aware of the freed☐ ☐ Not a priority☐ Other (please provide details):
13.	Other than a formal policy and/or formal strategy, do you have any support mechanisms in place to support employees who are experiencing family or domestic violence?
	 ✓ Yes (select all applicable answers) ✓ Employee assistance program (including access to a psychologist, chaplain or counsellor) ✓ Training of key personnel
	☐ A domestic violence clause is in an enterprise agreement or workplace agreement ☐ Workplace safety planning
	Access to paid domestic violence leave (contained in an enterprise/workplace agreement) Access to unpaid domestic violence leave (contained in an enterprise/workplace agreement)
	 \infty Access to paid domestic violence leave (not contained in an enterprise/workplace agreement) \infty Access to unpaid leave
	 ☐ Confidentiality of matters disclosed ☐ Referral of employees to appropriate domestic violence support services for expert advice ☐ Protection from any adverse action or discrimination based on the disclosure of domestic violence
	 ☐ Flexible working arrangements ☐ Provision of financial support (e.g. advance bonus payment or advanced pay)
	☐ Offer change of office location ☐ Emergency accommodation assistance
	☐ Access to medical services (e.g. doctor or nurse) ☐ Other (provide details):
	Suncorp continues to offer an Employee Hardship Program (EHP) which offers grants of up to \$5,000 to help support employees through difficult events. This includes circumstances beyond an employee's control and sudden personal or family crises, including family or domestic violence. Permanent full-time, part-time or long-term casual employees are eligible to apply. Funds can be used to help access emergency accommodation or
	medical services. At the time of compiling this report, our EHP is under review with the intent to improve and extend the offering for our people.





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	flexible hours of work						
	compressed working weeks						
	time-in-lieu						
	telecommuting part-time work						
	job sharing carer's leave purchased leave						
	purchased leave unpaid leave.						
	ns may be offered both formally and/or informally. cample, if time-in-lieu is available to women formally but to men informally, you would select NO.						
.1	Which options from the list below are availab Unticked checkboxes mean this option						
.1		n is NOT avail	able to your en	nployees.	pnagere		
.1		n is NOT avail		nployees.	anagers Informal		
.1		n is NOT avail	able to your en	nployees. Non-ma			
.1	Unticked checkboxes mean this option	n is NOT avail Mana Formal	able to your en agers Informal	nployees. Non-ma Formal	Informal		
.1	Unticked checkboxes mean this option Flexible hours of work	Mana Formal	able to your en agers Informal ⊠	Non-ma	Informal ⊠		
.1	Flexible hours of work Compressed working weeks	Mana Formal	able to your en agers Informal	Non-ma Formal	Informal ⊠ ⊠		
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.1	Flexible hours of work Compressed working weeks Time-in-lieu Telecommuting Part-time work	Mana Formal	agers Informal	Non-ma Formal □ □ □ □ □ □ □ □	Informal		
.1	Flexible hours of work Compressed working weeks Time-in-lieu Telecommuting Part-time work Job sharing	Mana Formal	agers Informal	Non-ma Formal	Informal		

- Increase primary carers leave to 16 weeks in 2021 and 20 weeks in 2022.

submitted to the Board. Potential enhancements include:

between primary carers within the first 13 weeks

At the time of compiling this report, proposed enhancements to Suncorp's parental leave offering has been

- Align the entitlement with industry and community expectations, by removing restrictions on changing

- Remove eligibility criteria for paid parental leave (currently 12 months continuous service is required)





- Increase paid secondary carers leave to 3 weeks in 2021 and 4 weeks in 2022. While this decision is pending, we look forward to reporting on the outcome in future WGEA Compliance Report submissions.

In addition this, we continue to explore other ways in which we can improve support for our employees who are parents or carers. In late 2019, a Workplace School Holiday Program was trailed by members of our Insurance business in Sydney. The Program was delivered in conjunction with KidsCo over a two-week period in the July school holidays. 18 children per day were able to attend, and the costs to employees were subsidised by the business (\$20 per day, payable by the employee). Overall, 30 families participated in the program. There was a 92% attendance rate and 90% survey respondents (Suncorp employee participants) agreed that the initiative has a positive impact on their engagement and wellbeing during the school holiday period. Options to extend the program are currently being explored.

Gender equality indicator 5: Consultation with employees on issues concerning gender equality in the workplace

This gender equality indicator seeks information on what consultation occurs between employers and employees on issues concerning gender equality in the workplace.

Have y	ou consulted with employees on issues concerning gender equality in your workplace?
⊠ Yes □ No	(you may specify why you have not consulted with employees on gender equality) Not needed (provide details why): Insufficient resources/expertise Not a priority Other (provide details):
15.1	How did you consult with employees on issues concerning gender equality in your workplace?
	 Survey Consultative committee or group Focus groups Exit interviews Performance discussions Other (provide details): Suncorp honoured International Women's Day (IWD), March 8 2020, with events hosted company-wide and attended by both men and women. The events explored and debated the concept theme of "Each for Equal" with guest speakers sharing how they are helping to create a gender equal world. Presentations were followed by interactive Q&A sessions, were employees were encouraged to submit questions around gender equality. This was then followed by a networking event. These events were well attended by members of Suncorp's senior leadership population. Gary Dransfield (CEO of Insurance) and Belinda Speirs (Group General Counsel) are two key management personnel (KMP) who co-hosted events in their respective locations.
15.2	Who did you consult?
15.3	If your organisation would like to provide additional information relating to gender equality indicator 5, please do so below.





In March 2020, Suncorp invited all employees to complete an Engagement and Culture Survey. This included questions on gender equality, and gender-based harassment. At the time of completing this submission, the complete results of the survey are yet to be published. However, preliminary results indicate that 94% of engagement survey respondents agree that their immediate leader genuinely supports equality between genders (+2 percentage points since the 2018 survey).

Suncorp is proud to report on the involvement of our employees with the Male Champions of Change (MCC) institute. This coalition leverages the power and influence of high-profile men to achieve change on gender equality issues. Gary Dransfield, Suncorp's CEO of Insurance, is an ambassador and founding member of MCC. In Q2 of FY20, Suncorp conduct Employee Feedback sessions with groups of senior women, senior men and HiPo (high-potential) women. The goal of these sessions was to better understand the conditions that enable women to thrive and succeed into leadership positions. Motherhood and the associated challenges that go with juggling family and work life, was the strongest theme to emerge. Additionally, leader capability and flexible working practices were highlighted as key mechanisms enabling women to navigate to career development.

During FY19-20 reporting period, 193 Suncorp employees participated in the Australian Workplace Equality Index (AWEI) AWEI Employee Survey. The survey is intended to assist employers with the inclusion of lesbian, gay, bisexual, transgender and intersex (LGBTI) employees. Experiences with, and views on gender are assessed through survey. Suncorp's results highlighted:

- 88.3% of Suncorp's respondents agreed or strongly agreed "there are visible signs of the organisation's support for employees or diverse sexuality and gender"
- 85.03% of Suncorp respondents agreed or strongly agreed "it is clear working here, that the inclusion of people of diverse sexuality and/or gender is a focus of our diversity work"
- 82.46% of Suncorp respondents indicated "Communication of sexuality and gender diverse inclusion throughout the year" met or exceeded expectations.
- 89.48% of Suncorp respondents agreed or strongly agreed "I would recommend this organisation as an inclusive place to work for people of the same, or similar, sexual orientation and/or gender diversity.

Gender equality indicator 6: Sex-based harassment and discrimination

The prevention of sex-based harassment and discrimination (SBH) has been identified as important in improving workplace participation. Set by the Minister, this gender equality indicator seeks information on the existence of a SBH policy and/or strategy and whether training of managers on SBH is in place.

16.	Do you have a formal policy and/or formal strategy on sex-based harassment and discrimination prevention?
	 Yes (select all applicable answers) □ Policy □ Strategy □ No (you may specify why no formal policy or formal strategy is in place) □ Currently under development, please enter date this is due to be completed □ Insufficient resources/expertise □ Included in award/industrial or workplace agreement □ Not a priority □ Other (provide details):
	16.1 Do you include a grievance process in any sex-based harassment and discrimination prevention formal policy and/or formal strategy?
	 ✓ Yes No (you may specify why a grievance process is not included) Currently under development, please enter date this is due to be completed Insufficient resources/expertise Not a priority Other (provide details):
17.	Do you provide training for all managers on sex-based harassment and discrimination prevention?
	∑ Yes - please indicate how often this training is provided:

1





□ No	 ☐ Other (provide details): (you may specify why this training is not provided) ☐ Currently under development, please enter date this is due to be completed ☐ Insufficient resources/expertise ☐ Not a priority ☐ Other (provide details):
17.1	If your organisation would like to provide additional information relating to gender equality indicator 6, please do so below:
	Sex-based harassment and discrimination training is provided to all employees, including managers, as part of annual online compliance training.
	- In addition to this, all Suncorp employees have access to leadership training ("LEADing Others"). These modules support inclusive leadership at all stages of the employee lifecycle. Participants learn strategies to attract, develop and retain diverse and inclusive teams and gender is included as an aspect of this (e.g. use of

Other

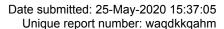
18. If your organisation has introduced any outstanding initiatives that have resulted in improved gender equality in your workplace, please tell us about them.

inclusive language to avoid gender bias). Employees can complete modules on Inclusive Leadership,

Navigating Change, Recruitment, Reward and more.

(As with all questions in this questionnaire, information you provide here will appear in your public report.)

- Suncorp was awarded citation as a WGEA Employer of Choice for Gender Equality for the seventh consecutive year. This achievement would not have been possible without a Group wide commitment to gender equality from the CEO through to the frontline managers and saw significant uplift in specific areas including policy changes, remuneration and other factors influencing the pay gap, parental leave and support for carers more broadly.
- Suncorp is proud of its gender representation throughout the workforce, which is higher than many of our industry competitors. As of 31 March 2020, females represent 44.3% of our Senior Leader population, and 50.9% across our total leadership population.
- Analysis of the workplace profile data presented to WGEA is further evidence of our efforts made for gender equality. Specifically, since 2017 the overall pay gap has reduced from 27.7% to 21.3% (based on the total remuneration of all employees included in Suncorp's workplace profile submissions). Our pay gap continues to decrease year on year. While we are proud of this, we note work on eliminating the gender pay must continue. At the time of compiling this report, the Board is considering a strategy to eliminate the gender pay gap over the next five years.
- In November of 2019, Suncorp sponsored the Diversity Council of Australia's (DCA) second Inclusion @ Work (I@W) survey, which covered a range of inclusion measures in the workplace, including gender. In total, 862 Suncorp employees provided survey responses. DCA's analysis of Suncorp's results stated that there were "few notable gender differences" and that our responses "met or exceeded Australian workforce and DCA member responses". Other highlights from the report include:
- o 91.2% of Suncorp respondents agreed or strongly agreed that their "immediate supervisor/manager genuinely supports equality between genders"
- o 91.9% agreed or strongly agreed that "in my organisation gender-based and sexual harassment is not tolerated"
- Suncorp honoured International Women's Day (March 8, 2020) again this year with company-wide celebrations. These IWD events continue to be well attended by male and female employees, sparking dialogue around the multifaceted issue of gender equality. Our employees heard from external speakers who spoke about female leadership in male dominated industries, parenting and the role of dads, the intersection of disability and gender, and fighting for the elimination of the gender pay gap. In addition, Suncorp Women Connect (SWC) Male Champions ran the #HeforShe campaign where men from across the organisation committed to being active allies for gender equality by setting an action plan for their teams.
- Suncorp Women Connect (SWC) is an employee resource group dedicated to issues of gender equality. In the 2019-2020 reporting period SWC have engaged their network of male and female employees through mentor walks, fire-side chats and networking events. SWC have also been partnering with the







Diversity & Inclusion team to raise awareness of the causes of gender equity imbalance and the pay gap. Additionally, they supported the delivery of IWD events across Suncorp and the 'He for She' campaign.

- At the time of compiling this submission, Suncorp is working to extend support offerings to parents by establishing a partnership with the Parents at Work (PAW) organisation. Through this partnership, our employees will gain access to webinars and resources designed to help them balance work and caring commitments. Whilst the majority of our employees who are primary carers are women, all of these offerings are available to all parents, regardless of gender, family make up or carer status.
- Suncorp's partnership with Netball Australia and Team Girls continued throughout the 2019 2020 reporting period. Through this partnership, Suncorp promotes and actively fosters girls' confidence through sport participation and positive role models.
- Beyond this, Suncorp has also continued its partnership with the Confident Girls Foundation. The Foundation raises money to help fund programs that provide a safe place for vulnerable girls to come together. Suncorp is proud to be a key partner of this foundation.





Gender composition proportions in your workplace

Important notes:

- 1. Proportions are based on the data contained in your workplace profile and reporting questionnaire.
- Some proportion calculations will not display until you press **Submit** at step 6 on the reporting page in the portal. When your CEO signs off the report prior to it being submitted, it is on the basis that the proportions will only reflect the data contained in the report.
- 3. If any changes are made to your report after it has been submitted, the proportions calculations will be refreshed and reflect the changes after you have pressed **Re-submit** at step 6 on the reporting page.

Based upon your workplace profile and reporting questionnaire responses:

Gender composition of workforce

1. the gender composition of your workforce overall is 60.2% females and 39.8% males.

Promotions

- 2. 57.0% of employees awarded promotions were women and 43.0% were men
 - i. 56.7% of all manager promotions were awarded to women
 - ii. 57.2% of all non-manager promotions were awarded to women.
- 3. 19.7% of your workforce was part-time and 5.6% of promotions were awarded to part-time employees.

Resignations

- 4. 63.9% of employees who resigned were women and 36.1% were men
 - i. 52.5% of all managers who resigned were women
 - ii. 65.1% of all non-managers who resigned were women.
- 19.7% of your workforce was part-time and 27.9% of resignations were part-time employees.

Employees who ceased employment before returning to work from parental leave

- i. 4.5% of all women who utilised parental leave ceased employment before returning to work
- ii. 1.8% of all men who utilised parental leave ceased employment before returning to work
- iii. 100.0% of all managers who utilised parental leave and ceased employment before returning to work were women
- iv. 90.0% of all non-managers who utilised parental leave and ceased employment before returning to work were

Notification and access List of employee organisations: Financial Services Union CEO sign off confirmation Name of CEO or equivalent: Steve Johnston CEO signature: Date: 25/05/2020